

**NOTICE OF DISPUTE—ASHLEY CUSTOMERS WITH ARBITRATION  
AGREEMENTS**

Ashley is determined to resolve disputes fairly and efficiently. To that end, before you can initiate an arbitration against Ashley Global Retail LLC or Stoneledge Furniture LLC, or any of their respective affiliate companies (collectively, “Ashley”), you must first send all of the information requested below to the following address:

Ashley Global Retail  
Attn: Legal Department – Customer Dispute  
1670 East 8<sup>th</sup> Avenue  
Tampa, Florida 33605

**Keep a copy for your records.**

An Ashley representative will respond within sixty (60) days of receiving this form. Either Ashley or you may request a telephonic or video conference to discuss the matter. If you would like to do so, please specify that in your claim description below.

*Please note that you may not initiate an arbitration against Ashley until at least sixty (60) days after you serve your Notice of Dispute (see your arbitration agreement for additional details on timing).*

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Your Name: \_\_\_\_\_ Your primary phone number: \_\_\_\_\_

Your Address: \_\_\_\_\_ Your secondary phone number: \_\_\_\_\_

\_\_\_\_\_ Your email: \_\_\_\_\_

Date of Your Transaction: \_\_\_\_\_

Products You Purchased: \_\_\_\_\_

Transaction Amount: \_\_\_\_\_

Was your transaction with  online store or  a brick-and-mortar store? (check box)

If brick-and-mortar store, provide the store’s address: \_\_\_\_\_

Please describe in detail what you claim Ashley did wrong and attach any documents you would like Ashley to consider:

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**Please describe in detail what relief you are seeking from Ashley:**

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**Provide name and contact information of your attorney (if any):** \_\_\_\_\_

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